

## Public Issues and Conflict Management

---

Tuesday, April 27, 2010 & Wednesday, April 28, 2010

8:30 a.m. to 4:00 p.m. (both days)

Audubon Society of RI, Smithfield, RI

### Who should attend?

- ❖ Natural resource managers (federal, state, local)
- ❖ Town managers, council and board members
- ❖ Non-profit organization staff
- ❖ Others...

**Description:** People who make decisions about natural resources face challenges such as balancing environmental concerns and human needs, and planning around conflicting stakeholder interests. Important process skills needed to meet such challenges are often overlooked and under-emphasized, yet they are critical to achieving progress in natural resources management.

This two-day course will increase your ability to design, conduct, and control meetings in public forums. After completing this course, you will be able to:

- ❖ Use collaborative processes in resolving environmental issues,
- ❖ Use management, negotiation, communication, and conflict resolution skills to plan for and conduct effective meetings, and
- ❖ Deal effectively with the media in the public issues management process.

The course will be taught by national trainers from NOAA's Coastal Services Center who come highly recommended by other programs throughout the country.

**Cost:** Thanks to NOAA funding this course is being offered **FREE** of charge. Breakfast and lunch will be served both days.

**Registration:** Please register by **Tuesday, April 13, 2010** with Jennifer West, Narragansett Bay Research Reserve Coastal Training Program Coordinator, at [jennifer@nbnerr.org](mailto:jennifer@nbnerr.org) or 401-222-4700, x 7413.

**Seats are limited so reserve yours now!**